

**Please direct all
communications to:**

P.O. Box 459
Grand Central Station
New York, NY 10163
Fax: (212) 870-3003

May 27, 2021

Dear Trustees, Directors, GSO and AA Grapevine Employees,

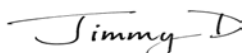
Your General Service Board and A.A.W.S. Board are privileged to announce that Robert (Bob) W. has accepted the position of General Manager of our General Service Office effective June 1, 2021. Bob's engagement represents the culmination of several months of work in identifying a qualified successor for our past GM Greg T., who left GSO on February 1, 2021.

During this interim period the office and the Fellowship have been fortunate to have Stephanie L. step into the role of Interim General Manager while we sought Greg's replacement. Stephanie has exemplified the best qualities of a Tradition Eight "special worker" in leading the office during this intervening period and the A.A.W.S. Board recognizes and appreciates her service to the Fellowship at the helm of GSO. Stephanie will resume her role of Senior Director of Administration and Strategy and will also be an integral part of assisting our new GM in getting up to speed at the office.

Bob is well-known to many of you through his service in AA, most recently as Trustee-At-Large US. He also brings prior experience as a consultant for GSO and served as our Interim Chief Financial Officer for a period of time last fall. He is certain to be a welcome addition to the team at our General Service Office. Bob's energy and enthusiasm, empathy and understanding, leadership and diplomacy are some of the assets he brings to our organization.

We don't roll out red carpets in AA, but we are cleaning the office carpet for Bob. Please help us in welcoming our new General Manager, Bob W.

In Service,



Jimmy D.
Chair – A.A. World Services, Inc.



Linda Chezem
Chair – General Service Board