

July 29, 2025

To: GSRs, DCMs, Trustees, Non-trustee Directors, Area Officers and Committee Chairs, Delegates, Appointed Committee Members, Intergroups and Central Offices, Group Contacts, GSO and Grapevine Employees

Dear A.A. Friends,

I want to take this opportunity to express my deep gratitude to all who attended and supported the International Convention which took place in Vancouver, British Columbia, Canada, earlier this month. More than 34,000 members and guests from over 90 countries were present to celebrate the 90th Anniversary of our Fellowship. It truly was an extraordinary gathering of love and service! Being with tens of thousands of A.A. members from around the world was a powerful reminder of the depth and reach of our Fellowship—and the joy that comes from sharing our sobriety one day at a time.

In my last communication, I mentioned that operations on the 8th and 11th floors at the General Service Office will be consolidated to the 11th floor only. This will not only realize a savings in occupancy costs but also allow for better collaboration and effectiveness among all departments and services we provide. This consolidation will require modifications to our 11th floor office space to accommodate our Publishing and Communication Services Departments, which currently are on the 8th floor.

Over the last several months, we have spent considerable time and effort planning for the retrofit of our space. In order to keep associated costs and disruption to services to a minimum, the office will be operating remotely beginning Monday, August 11, and will do so for the duration of the project, which is expected to be about 10-12 weeks. Please know that our mail and shipping operation and our phones will be operational throughout. Unfortunately, visiting the office during this time will not be possible, but GSO tours will resume when the project is completed. For updates during this period, please check aa.org, aagrapevine.org, the Meeting Guide App, as well as the Grapevine and La Vina apps.

We recognize that many of you may be planning visits to GSO, and we sincerely apologize for any inconvenience this may cause. We look forward to welcoming you back to a refreshed and revitalized GSO this fall. Thank you for your patience and understanding during this project.

With gratitude for your continued service to Alcoholics Anonymous,

A handwritten signature in cursive script that reads "Bob W.".

Bob W.

General Manager, G.S.O.