

**Please direct all
communications to:**

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Treatment & Accessibilities Activity Update

September 2026

To: Treatment, Bridging the Gap, Accessibilities, Remote Communities and Cooperation with Elder Communities Committee Chairs

From: Michael R., Treatment/Accessibilities/Remote Communities Coordinator
(212) 870-3344; Email: access@aa.org

cc: Area Delegates, Trustees, Directors, GSO Staff

Dear Friends,

Warm greetings from your General Service Office (GSO). My name is Michael, and I'm an alcoholic. It is such a pleasure to serve as your Treatment/Accessibilities/Remote Communities Coordinator. The purpose of this update is to share with trusted servants some recent activity highlights to assist in your valuable service helping carry the A.A. message to the alcoholic who still suffers.

If you are new to service – Welcome aboard!

Desk Update

Are you and other trusted servants registered in your/their current position?

We have recently updated our database and are conducting a sweep to ensure we have the latest, correct contact information for trusted servants. You might not know; we might not know. Please ask area committee chairs to share this announcement with their district or group chairs so they can contact us with their full contact information and service position; then we can add them (or you) to our database. Please provide your name, address, phone number, email, both personal and service (when applicable), and your full area, district, or any other relevant information.

This is for all treatment, accessibilities, bridging the gap, armed services, cooperation with the elder community, and remote communities chairs, as well as trusted servants at the area, district (or subdistrict), and intergroup level. If you are not sure, please contact our member services department at (212) 870-3023, memberservices@aa.org.

Workshops related to Treatment, Accessibilities, Remote Communities, or our related services

I regularly receive requests from trusted servants about attending online or in-person workshops, sharing sessions, and similar events. This is a great way for other trusted servants to learn about some of the activities and resources you are using to carry the message to the alcoholic who still suffers. Please share any details with this office so we can pass them along.

If you have conducted a workshop or sharing session in the past, we would be grateful if you shared a report or slides from the presentation. Or even a simple email or phone call to describe the event, and we can add it to our shared experience so that others who are looking for guidance or examples of what worked well or what didn't, so they can inform local committees on the ways we can carry the message to the alcoholic who still suffers.

Final Report: Special online forum for Deaf A.A. Members, January 17, 2026 (Available in English only)

As many of you know, in January we held a special online forum for Deaf members of the Fellowship, the first of its kind. This is similar in many ways to a regional forum where A.A. members and trusted servants can speak directly with and communicate with our office and general service board, along with other members of our service structure, the AAWS board, and A.A. Grapevine.

[Final Report link](#)

A cross-collaboration over several service desks has prepared this one-of-a-kind final report available in visual format. Please feel free to share this with your Accessibilities committees, your home groups, your area service structure, or anyone who might benefit from learning about the ways that we help carry the message to Deaf alcoholics and some of the requests that they have, and the concerns they have to better fit our service structure.

A.A. Literature in Mexican Sign Language

We are happy to share the latest news from our fellow service structure in Mexico, which has recently created videos of our A.A. literature in Mexican Sign Language (LSM). This is another resource to help deaf alcoholics in our Spanish-speaking community. Note: this was not produced by GSO, but we share this as a service. More can be found on the Alcohólicos Anónimos México YouTube page,

<https://www.youtube.com/@AlcoholicosAnonimosMexico>. The Big Book, *El Libro Grande de AA* and the “Twelve and Twelve”, *Doce Pasos y Doce Tradiciones*.

A.A. Grapevine and La Viña Resources

Grapevine and La Viña are Great Twelfth Step Tools! Want To Help Another Alcoholic in two easy ways?

Give a Carry the Message Gift Certificate or AA Grapevine gift certificate to someone you know or even someone you do not know (such as an alcoholic in treatment or sober living). Grapevine will redeem the gift certificate(s) for an alcoholic in need.

Watch the video here: [Carry the Message Project](#) (Spanish and English only) or learn more by following this link on the AA Grapevine website: <https://www.aagrapevine.org/2023-carry-message-project>.

American Sign Language - AA Grapevine is excited to announce that Deaf alcoholics can share their stories with other Deaf alcoholics on our YouTube channel using American Sign Language (ASL). More can be found here: [American Sign Language - by AA Grapevine](#).



Technology – Shared experience from the Fellowship

Finally, we are reaching out with a request for shared experience on technology and Artificial Intelligence (AI) and how they are being used in your groups and meetings.

GSO is looking for sharing on how technology tools, including but not limited to AI, are used to make the A.A. message more accessible or to meet the group's needs. Has your group or service entity found any benefits or met any challenges? What is useful or has created issues? How has your group's conscience met these needs? Please feel free to forward your experience to Michael R., access@aa.org.

Thank you for all you do to carry the A.A. message to help the alcoholic who still suffers!

Michael R.
access@aa.org

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