AAWS HIGHLIGHTS

Business of the Board

Meeting of the AAWS, Inc., Board of Directors ***June/July 2026***

AAWS Board of Directors

John W., AAWS Chair, Julie C., Charlie H., Matt K.,
Clint M., Racy J., Grace F., Susan V., Bob W.

AAWS INTERNAL AUDIT COMMITTEE

The Internal Audit Committee examines significant documents, including guidelines, policies, and bylaws.

The AAWS Internal Audit Committee (IAC) met during the June and July AAWS Board meetings and also held two interim meetings. The committee reviewed the timeline for the year ahead in terms of the four main topics for review: (1) Management; (2) Human Resources; (3) Finance; and (4) Directors. The committee began its preliminary review of Finance items and Human Resources items.

The committee is beginning its review of AAWS policies for the purpose of recommending that each AAWS policy is categorized as either operational or governance in nature, consistent with the AAWS Policy on Categorizing Governing and Operational Policies. The committee hopes that such categorizations will help streamline future review of AAWS policies.

Recommendations forwarded and approved by the AAWS Board of Directors.

June 2026

- The AAWS Internal Audit Committee made a recommendation to the AAWS Board the following revision to its Composition, Scope and Procedure:
  Under Composition which currently reads:
  "The Internal Audit Committee (IAC) of Alcoholics Anonymous World Services, Inc. is composed of 3-5 Directors of AAWS"

  Be revised to read:

  "The Internal Audit Committee (IAC) of Alcoholics Anonymous World Services, Inc.

  is composed of 3-5 Directors of A.A.W.S, and one non-voting secretary."

July 2026

- The AAWS Internal Audit Committee recommended that the AAWS Board approve the July 2026 Semi-Annual IP Copyrights, Trademarks and Domain Names Report.

AAWS Finance Committee

The Finance Committee reviews and approves AAWS financial reports, the annual budget, and the mid-year reforecast budget. Additionally, the committee approves literature price changes and discusses self-support matters.

Summary

For the six months ended June 30, 2026, total operating revenue is $10,329,213, slightly more than the year to date (YTD) budget of $10,318,128. Total operating expenses before depreciation are $9,561,563, which is about 5% less than the YTD budget of $10,043,499. The operating surplus before depreciation is $767,650 compared to a YTD budgeted surplus of $274,629. These figures do not include retrofit expenditures, which are $1,886,762 since project inception last year.

Literature accounts receivable is $616,341, of which 30.0% is current, 24.4% is less than 60 days past due, and 45.6% is more than 60 days past due.

The reserve fund assets total $9.851M consisting of cash and certificates of deposit. Less the liability for unfulfilled Grapevine subscriptions of $540K, the Reserve Fund Balance is $9.311M, which represents is at 4.97 months of 2026 budgeted GSO, GV, and LV operating expenses. Once the entire amount authorized to be drawn for the retrofit is actually drawn, the reserve fund is expected to be at about 4.79 months of operating expenses.

As of July 6, 2026 operating cash on hand is $878,554 versus 90-day accounts payable obligations of $450,623 resulting in a short-term surplus of $427,932. Accounts payable is 99.6% current and 0.4% 1 – 30 days past due.

Recommendations forwarded and approved by the AAWS Board of Directors.

June 2026

- The AAWS Finance Committee recommended to the AAWS Board that the International Literature Fund activity report for the quarter ending March 31, 2026, be forwarded to the trustees' International Committee.
- The AAWS Finance committee recommended to the AAWS Board that the World Service Meeting Fund activity report for the quarter ending March 31, 2026, be forwarded to the trustees' International Committee.
- The AAWS Finance Committee recommended to the AAWS Board to adopt the revision to the International Literature Fund Policy authorizing the use of the International Literature Fund to offset administrative costs associated with translation review and copyright registration of A.A. Grapevine, Inc. Books

July 2026

- The AAWS Finance Committee recommended that the AAWS Board approve amending its C.S.P. to remove Item 4 from the Procedure section, as responsibility for this action has been transferred to the General Service Board.
- The AAWS Finance Committee recommended that the AAWS Board approve the 2026 Reforecast Budget with the amendment that literature sales revenue be revised to
- $16,301,682 and gross margin be revised to $9,439,175 to reflect actual year-to-date results.
- The AAWS Finance Committee recommended that the AAWS Board adopt the Obsolete Media Inventory Policy.
- The AAWS Finance Committee recommended to the AAWS Board that the International Literature Fund activity report ending June 30, 2026, be forwarded to the Trustees International Committee.
- The AAWS Finance committee recommended to the AAWS Board that the World Service Meeting Fund activity report ending June 30, 2026, be forwarded to the Trustees International Committee.
- The AAWS Finance Committee recommended that the AAWS Board approve a disbursement of $8,110 from the International Literature Fund (I.L.F.) for the Haitian Creole Translation Project.

AAWS Publishing Committee

The Publishing Committee oversees AAWS's licensing and publishing activities, including recommending initial pricing for all A.A. literature. They also track the progress of international translations and literature production.

The Publishing Committee met during both the June and July AAWS Board meetings and received updates on several key publishing projects. The Plain Language Big Book audio edition was completed in June, ahead of schedule and significantly under budget, and became available in July. Work on the Fifth Edition of the Big Book continues following approval at the 2026 General Service Conference, with availability anticipated by the end of the year. The committee also noted that the Fifth Edition will once again include a book jacket. Production of the Final Conference Reports remains on schedule.

Recommendations forwarded and approved by the AAWS Board of Directors.

June 2026

- The AAWS Publishing Committee recommended that the AAWS Board approve the list price of $12.20 USD for the CPC Meeting Guide Display (M-80).
- The AAWS Publishing Committee recommended that the AAWS Board accept the March, April and May 2026 reprint permission report provided by the Intellectual Properties Administrator.

July 2026

- The AAWS Publishing Committee recommended to the AAWS Board that fifth edition of Alcoholics Anonymous be produced with a jacketed cover and that a list price of $20 USD be adopted for the B-1 hardcover when the fifth edition is published.
- The AAWS Publishing Committee recommended to the AAWS Board that a list price of$5 USD be adopted for the print version of the 2026 Final Conference Report.
- The AAWS Publishing Committee recommended that the AAWS Board accept the Semi-annual update of International Licensing reports dated July 30, 2026, and forward them to the trustees' International Committee.
- The AAWS Publishing Committee recommended that the AAWS Board accept the Semi-annual update of international translation report dated July 30, 2026, and forward them to the trustees' International Committee.

AAWS COMMUNICATIONS AND LANGUAGE SERVICES COMMITTEE

The Communications and Language Services Committee is responsible for strengthening communication between the AAWS Board and the Fellowship, and for providing strategic oversight to both the GSO Communications and Language Services Departments. The committee also establishes AAWS policies related to communications platforms and language services and oversees translation activities for the U.S. and Canada.

The Communications and Language Services Committee met during both the June and July AAWS Board meetings and continued its work to strengthen communication with the Fellowship and provide oversight of communications and language services.

The committee reviewed updates on A.A.'s digital communications platforms, including the AAWS website, Meeting Guide app, YouTube, Google Ads, online business listings, LinkedIn, and the podcast. Season 2 of the podcast was completed, and recording for Season 3 is underway. The committee also received updates on improvements to website and analytics reporting, including the correction of previously identified discrepancies in Spanish Daily Reflection analytics.

The committee continued its review of the Website Policy and reviewed the Analytics Policy, recommending revisions intended to provide the Board with more comprehensive information about digital platform strategy, performance, trends, and emerging opportunities and challenges.

Language Services provided updates on its translation roadmap. Translation and editing of the A.A. Service Manual are progressing, along with preparations and translation work for materials related to the upcoming World Service Meeting.

The committee also established a Working Group for the Everything A.A. app, which held its first meeting in July. The group is focusing on the app's transition under AAWS ownership, including analytics and planning for the first AAWS release.

Recommendations forwarded and approved by the AAWS Board of Directors.

June 2026

- The AAWS Communications and Language Services Committee recommended to the AAWS Board that the 2026 first quarter LinkedIn report be forwarded by AAWS to the Trustees' CPC/Treatment and Accessibilities.
- The AAWS Communications and Language Services Committee recommended to the AAWS Board that the 2026 first quarter reports on Website, Meeting Guide App, YouTube, Google Ads, Online Business Profiles and Podcast be forwarded by AAWS to the Trustees' Committee on Public Information.

July 2026

- The AAWS Communications and Language Services Committee recommended to the AAWS Board that the 2026 second quarter LinkedIn report be forwarded by AAWS to the Trustees' CPC/Treatment and Accessibilities.
- The AAWS Communications and Language Services Committee recommended to the AAWS Board that the 2026 second quarter report on Website, amended report on Meeting Guide App, YouTube, amended report on Google Ads, Online Business Profiles and Podcast be forwarded by AAWS to the Trustees' Committee on Public Information.
- The AAWS Communications and Language Services Committee recommended to the

AAWS Board that the suggested changes to the analytics policy be accepted.

- The AAWS Communications and Language Services Committee recommended to the AAWS Board that an excerpt from A Book of Fellowship – 90 Years of Sharing Love and Service, as well as other content at the discretion of the General Service Office, in consultation with the AAWS Working Group, be made available on the subscriber side of the Everything AA app.

AAWS NOMINATING COMMITTEE

The Nominating Committee is tasked with filling vacancies on the board of directors for A.A. World Services, Inc.

AAWS Nominating has rescheduled the two Regional Trustee interviews, originally planned for July, to take place in person during the October Board Weekend.

Recommendations forwarded and approved by the AAWS Board of Directors.

- There were no recommendations forwarded to the AAWS Board by the committee during its June or July meetings.

AAWS SERVICES AND TECHNOLOGY

The Services and Technology Committee discusses identified needs arising from service assignments, reviews the technological infrastructure used to support AAWS functions, and recommends strategic improvements to technology.

The Services and Technology Committee met during both the June and July AAWS Board meetings and continued its work related to group services, Fellowship data, and technology initiatives that support A.A. members and groups.

The committee reviewed the developing service piece *Estimates of A.A. Groups and Members (SM F-239)*, which is intended to provide greater context around A.A. group and membership estimates, explain the purpose of GSO group listings, and help groups understand how they connect with A.A. as a whole. Following further review in July, the committee determined that additional discussion regarding group and membership reporting would be helpful before the service piece moves forward. A recommendation was made to establish a Data Integrity Working Group to explore approaches to reporting group and membership information and the usefulness of service materials that rely on membership data.

The committee also received updates on outreach by the Group Services desk to Intergroups, Central Offices, and trusted servants regarding GSO group listings. This work is intended to encourage accurate and current group information, strengthen communication throughout the Fellowship, and help identify practical approaches that may inform future service resources and guidance.

Progress continued on modernization of the Seventh Tradition contribution platform. The committee reviewed implementation planning for the new platform, including enhancements to support recurring contributions and A.A.'s service structure. Members particularly welcomed the ability for Seventh Tradition contributions to be accepted and settled in Canadian dollars.

The committee also received updates on the Everything A.A. app and plans for phased releases under AAWS ownership. The app's ongoing development is focused on increasing access to A.A. literature and resources, helping members connect with A.A. services, and providing a trusted mobile resource that complements AA.org, Meeting Guide, AA Grapevine, and other A.A. services.

Recommendations forwarded and approved by the AAWS Board of Directors.

June 2026

- The AAWS Services and Technology Committee recommended to the AAWS Board that the Personal Device Policy (BYOD) be approved, with the following amendment:

- "This policy is applicable to all employees and contractors of A.A. World Services, Inc. (AAWS) who wish to connect a personally owned device to the AAWS network or access any company information system. These devices include, but are not limited to, smartphones, tablets, and laptops."

July 2026

- The AAWS Services and Technology Committee recommended that the AAWS

Board establish a Data Integrity Working Group to explore approaches for reporting A.A. group and membership information and to evaluate the relevance and usefulness of existing materials that rely on/or present membership data. The committee appointed Matt K. to serve as chair of the working group.

- The AAWS Service and Technology Committee recommended that the AAWS Board adopt the Composition, Scope, and Procedure document with the following revisions to the Scope section:

  Add Scope #2:

  "Recommending strategies and providing oversight of systems supporting online monetary transactions, including contributions, literature sales, and other digital payments."

  Revise current Scope #5 and renumber it as Scope #6:

  From:

  "Recommending strategies for system improvements, cybersecurity, and user accessibility." To:

  "Recommending strategies for system improvements, cybersecurity, data integrity, user accessibility, and contribution platform effectiveness."

AAWS STRATEGIC PLANNING

During its June Strategic Planning session, the A.A. World Services Board focused on two significant areas: the future development of the Everything AA App and opportunities to improve the Board's own effectiveness and strategic planning.

Following the recent transfer of ownership of the Everything AA App to A.A. World Services, the Board discussed how the app can best support the Fellowship. The Board affirmed that the app's primary purpose is to increase access to A.A. literature and resources through mobile technology, help members connect with A.A. services, and serve as a trusted source of information while complementing existing digital resources such as Meeting Guide, AA.org, AA Grapevine, and other A.A. services. Initial efforts will focus on communicating the ownership transition, maintaining transparency with users, and ensuring continuity as future enhancements are thoughtfully

developed. The Board also discussed establishing an ongoing governance process to guide the app's future development and content.

The Board also continued its ongoing work to strengthen its own effectiveness. Building on themes identified during its recent board inventory, members explored ways to improve meeting effectiveness, reduce duplication of effort, and create additional opportunities for strategic discussion. The conversation recognized the importance of preserving the Board's spiritual foundations, including group conscience, leadership development, mentorship, and meaningful collaboration, while seeking more efficient ways to conduct its work. Members agreed to pilot adjustments to the Board's meeting cadence and reporting processes, with the understanding that these changes will be evaluated and refined based on experience.



AAWS HIGHLIGHTS

What's Happening at GSO?

Bob W., General Manager

June/July 2026

June

During the June AAWS Board meeting, General Service Office department directors provided reports on the work underway throughout their respective departments. The reports reflected steady progress on a wide range of projects supporting the Fellowship and the work of the General Service Board. Following the successful completion of the 2026 General Service Conference and the office retrofit, departments resumed normal operations while continuing to strengthen collaboration, improve services, and advance Conference Advisory Actions and Board priorities.

With staff now working together on the 11th floor, departments reported improved communication and increased opportunities for cross-department collaboration.

Archives completed preparations for reopening its redesigned space and continued work on its disaster recovery plan and online historical resources.

Communication Services continued supporting the transition of the Everything A.A. App to AAWS, expanding podcast and video production, and developing communication metrics to better understand member engagement.

Finance remained focused on budgeting, financial reporting, payroll, audit preparation, and providing financial analysis to support organizational decision-making. Human Resources continued its work in recruitment, onboarding, leadership development, benefits administration, and workplace initiatives.

Language Services reported meaningful progress in reducing translation backlogs while continuing to support Conference materials, Publishing projects, and international assignments.

Operations continued its Data Integrity Project, support for area registrars and Member Services, and recruitment for key office positions.

Publishing completed its move to the 11th floor and reported improved opportunities for collaboration with other departments. Current efforts include reviewing workflows, identifying efficiencies, exploring long-term printing strategies and continuing the Digital Corrections Literature initiative to expand access to A.A. literature for incarcerated individuals.

Technology Services continued modernizing the organization's technology infrastructure through network improvements, upgraded conference room technology, and support of the Everything A.A. App.

Legal, Licensing, and Intellectual Property continued its work related to translation licensing, copyrights, trademarks, and other intellectual property matters. The Board also discussed requests from international service structures regarding translation and distribution of the *Plain Language Big Book*, with additional discussion anticipated at a future meeting.

July

During the July AAWS Board meeting, General Manager Bob W. provided an update on the work of the General Service Office, highlighting several initiatives underway to strengthen services, internal operations, and support for the Boards.

Bob reported on the implementation of the new advanced preparation process for Board meetings, which provided additional time for thoughtful review and finalization of background materials. He thanked Pamela P. for her work in developing and coordinating the

process in collaboration with colleagues throughout the office. While a need for some adjustments were identified during the first Implementation of the GSO Office Inventory is also in full swing, with four task forces actively addressing items identified through the inventory. Bob noted that much of this work aligns with themes emerging from the Conference Inventory and discussions within the AAWS and General Service Boards. The task forces have met several times and are beginning to move from discussion toward implementation of improvements.

Bob also reported on the restructuring of the **Administration Department**, congratulating Pamela P. on her promotion to Administration and Board Services Manager and welcoming Cynthia V. as his new Executive Assistant. He noted that these changes have strengthened administrative processes and support for Board preparation

Technology Services and Communication Services continue to collaborate on the Everything A.A. App, supported by both an internal working group and an AAWS Board working group. Bob expressed appreciation to everyone involved and reported that good progress is being made. He also recognized

Giraud L. for his work reviewing **Publishing** processes and procedures and Charlie D. for project management efforts related to the Final Conference Report and the A.A. Service Manual, noting the positive progress of both projects.

Bob welcomed Fiona O., a new **Member Services Associate**, and acknowledged the ongoing work of **Human Resource**s. Looking ahead, he shared that the office will continue refining the Board preparation process, advancing the Office Inventory task force work, completing final adjustments to the office retrofit, and implementing additional technology enhancements to GSO meeting spaces.

